FACTS

WHAT DOES LUSO AMERICAN CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and payment history
- Credit history and credit card or other debt
- Mortgage rates and payments and checking account information When you are *no longer* our member, we continue to share your information as described in this notice.

The mobile banking app may collect personal information from you or your financial institution, such as your first and last name, address, e-mail, User IDs, telephone number, and social security number when you create an account and use. This information could include your address or contacts(e.g. to make P2P(peer to peer) payments using Zelle or other payments functionality). We will collect the financial and transaction necessary to provide you with the Services, including account numbers, payment card expiration date, payment card identification, verification numbers, and transaction and payment history

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Luso American Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Luso American Credit Union share?	Can you limit this sharing?
For our everyday business purposes such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposesinformation about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposesinformation about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	We don't share

Questions?

Call 978-531-5767 or go to www.Luso-American.com

Who we are		
Who is providing this notice?	Luso American Credit Union	
What we do		
How does Luso American Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does Luso American Credit Union collect my personal information?	We collect your personal information, for example, when you - Open an account or apply for a loan - Apply for financing or give us your contact information - Show your driver's license We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only - sharing for affiliates' everyday business purposes - information about your creditworthiness - affiliates from using your information to market to you - sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. - Luso American Credit Union has no affiliates.	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies. - Luso American Credit Union does not share with nonaffiliates so they can market to you.	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. - Our joint marketing partner(s) include Insurance	
Other important information		
ACKNOWLEDGMENT. I have received the Privacy Policy provided to me by this institution on the date signed below. I acknowledge that I have read and understood the Privacy Policy.		
Signature	Date	